

Employer Resource Guide	
California Department of Child Support Services	866-901-3212
Bonus/Lump Sum	Report bonus or lump payments prior to pay out by contacting CA DCSSS: lumpsumresponseteam@dcss.ca.gov or Contact: 916-464-6640
EDD e-services	https://eddservices.edd.ca.gov/
Employer Information Contact	Update your company information electronically: www.childsup.ca.gov/employer/employerinformationrequest.aspx DCSS Employer Services Team Number 888-898-1743
Employer Resource Center	Stay current about employers' responsibilities and forms. www.childsup.ca.gov/employer.aspx
Federal Office of Child Support Enforcement (e-IWO)	Questions regarding e-IWO: http://www.acf.gov/programs/css/employers/e-iwo Contact: Bill Stuart Email: William.Stuart@acf.hhs.gov
Report Employees' Status	Report terminated employees to the local child support agency. Or to enroll in electronic reporting contact the Federal Employer Service Team at: employerservices@acf.hhs.gov
State Level, Employer Service Contact	Ryan Micka: ryan.micka@dcss.ca.gov
Remitting Payments	
Mail	State Disbursement Unit P.O. Box 989607 West Sacramento, CA 95798-9067
Phone	866-901-3212 (Option 1). Debit/Credit Card or Bank Account Information
Online	www.casdu.com Debit/Credit Card or Bank Account Information
Request Stop Payment	Contact the NSF Recovery Unit before issuing a stop payment on a remitted check. Contact: 888-851-6317 Email: dcssnsfstoppay@dcss.ca.gov
Electronic Funds Transfer	Employers instruct their financial institution to transmit child support payments using the <u>Automated Clearing House (ACH) Network</u> . Contact: 866-901-3212 (Option 1) for assistance with initial setup